



industrypart has several delivery options:

We have been working with several logistics partners for many years. It is very important that repair items are packed properly and securely. We place a strong emphasis on ensuring that goods are delivered to our customers quickly, undamaged and in proper order. Find out more about shipping options, costs, delivery times, package tracking, etc.

- **Our preferred shipping and delivery partners are UPS, FedEx, Danzas, DHL.** We look for the best and fastest logistics partners. Choosing the right partner is a matter of the country of destination, weight and nature of the freight.
- **Would you prefer to use your own parcel service partner?** We would be happy to send the goods through your delivery partner. Simply give us your customer number or the specific information required such as delivery address and customs clearance documents. Just get in touch with us if you have any questions. You have to assume the responsibility for the goods and cover the costs of insurance if you use your own delivery partner.
- **Taxi delivery** industrypart occasionally contracts other companies like taxis and express services for your deliveries.

Shipping and delivery times

We generally offer next day delivery within Germany unless another offer has been made. The estimated repair time will be indicated for repair orders. Please expect the delivery time to include the repair time + 1-2 days. The delivery time for sales includes the processing time + delivery time. The processing time is always specially denoted in the offer. International shipping varies based

Transport costs

The transport prices vary by country, delivery time (e.g. express overnight delivery) and the size of the goods. Goods weighing 40 kg or more are generally delivered on a pallet. You can use our transport price calculator to determine the shipping price. The transport price is, of course, listed in every cost estimate or offer. We also charge an additional shipping and handling fee in some cases. Contact our sales team for more information.



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We are solution-oriented

